



NHS BENCHMARKING NETWORK ANNUAL GENERAL MEETING
18TH SEPTEMBER 2018, LONDON, BMA HOUSE

Co-Chairs' Report

We are delighted to report to members of the NHS Benchmarking Network on progress and achievements in the period 2017/18.

The headlines for 2017/18:

During the period under review, the Network continued to grow its coverage and influence both nationally and internationally. New project topics were developed, and existing projects improved to better support members with identifying key areas for service improvement, efficiency savings and to support members in the delivery of the nine key priorities outlined in the NHS Shared Planning Guidance.

Key performance highlights include:

- Strong Network membership of over 330 organisations who commission and/or provide NHS services.
- 100% membership coverage in NHS Wales, Mental Health Trusts in England, Health and Social Care Trusts in Northern Ireland and the Channel Islands.
- Wide ranging work programme including the return of the Acute Therapies project and new projects on Outpatients, Delayed Transfers of Care and CCG Functions.
- Growth in the uptake of projects by members was achieved across all four sectors.
- Average 87% feedback score at Network facilitated national events.
- Nationally commissioned work on specific topics of interest to policy makers continued to grow.
- Network project outputs received national recognition and influenced policy in a number of important areas.

The NHS Benchmarking Network is the world's largest healthcare benchmarking group with two thirds of NHS organisations now members of the Network. With comprehensive coverage in all four home countries, the Network has the critical mass to make credible benchmarked comparisons and describe the current landscape of the NHS. In addition, we also have a small number of independent provider organisations, and several national policy organisations as members of the Network.

A comprehensive work programme has been successfully delivered in the last year, with 91% of members eligible to participate, taking part in one or more Network projects. Project topics cover the four key health sectors; commissioning, acute, mental health and community, and a total of 17 projects were available to members in the core work programme in 2017/18. As the Network has grown, so has national awareness of our work. A number of bespoke benchmarking projects have been commissioned by national bodies and successfully delivered during 2017/18. The Network has also continued to facilitate the National Audit of Intermediate Care and recently won the contract, let by the Healthcare Quality Improvement Partnership (HQIP), to deliver the National Audit of Care at the End of Life.

The 2017/18 event programme was very well attended with eleven major, national conferences held on core project topics. These events provide an opportunity for members to share good practice and innovative ideas, to learn from expert speakers and to communicate directly with each other on



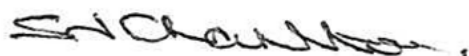


current topics. In addition to the presentation and discussion of the findings from the benchmarking support team, delegates heard from National Clinical Directors, policy makers and professional body leads. Network projects have also been presented internationally at conferences in France and Sweden.

The Network's comprehensive work programme for 2018/19 will continue to support NHS organisations in meeting the national and local priorities outlined in the NHS Operational Planning and Contracting Guidance 2017-2019, and, along with the rest of the four UK home countries, to identify opportunities for service improvement and efficiency savings. We would like to express our thanks to all member organisations for their continued support to the Network and contributions to the 2017/18 work programme. The Network is also grateful for the support provided by those member organisations involved in the work of the Steering Group and sector based Reference Groups. Thanks are also due to our host organisation East London NHS Foundation Trust, our finance provider North of England CSU and web hosting provider Midlands and Lancashire CSU.

The NHS Benchmarking Network is overseen by a Steering Group of 16 representatives drawn from its membership and one representative from the host, East London NHS Foundation Trust. One of our longest standing representatives, Keith Reynolds, Assistant Director of Strategy and Planning for North West Anglia NHS Foundation Trust, stepped down from his role as Co-Chair on the Steering Group in November 2017. We would especially like to thank Keith for his commitment and support to the Network over many years. Keith has been replaced by Sharon Charlton, Director of Finance and Corporate Services for Anglian Community Enterprise (ACE) Community Interest Company, as Co-Chair of the Network.

Finally, we look forward to your involvement in what we envisage to be another busy year in 2018/19.



Sharon Charlton

Network Co-Chair
Director of Finance and Corporate
Services

Anglian Community Enterprise
Community Interest Company



Dan O'Toole

Network Co-Chair
Director of Finance and Deputy Chief
Executive

Livewell Southwest Community
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